

# Flatfair

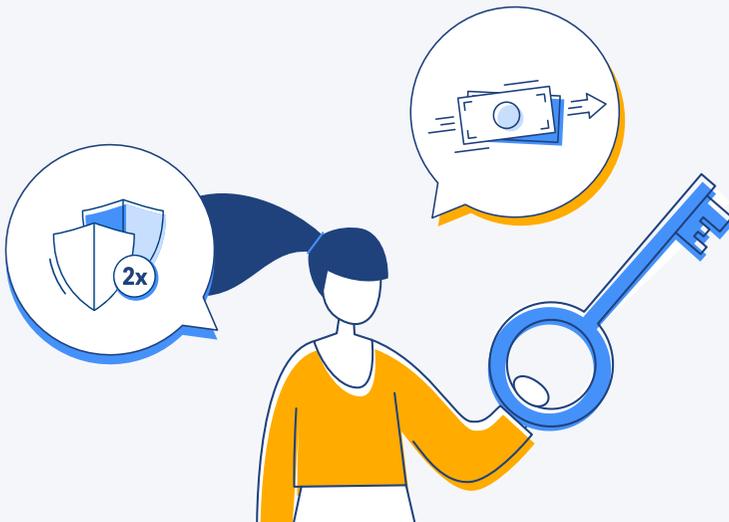


**Up to double protection,  
secured with flatfair**

# Hi there landlords...

We are flatfair – providing quick and secure renting for all.

Your tenants can wave goodbye to costly deposits and secure their new home with a small check-in fee, and you can rest easy knowing you're getting up to 10 weeks' protection and speedy cost recovery for tenant slip-ups, **it's win/win for everyone.**



**We're already trusted by thousands of  
agents across the UK**

**urbansplash**



**GREYSTAR®**

**haart**

**HUNTERS®**  
HERE TO GET *you* THERE

**CBRE**



# Why landlords love us

*“Once I had uploaded all the required documentation... a caseworker was assigned and our end of tenancy dispute was resolved i.e. damages paid in full, in a few days! All email correspondence with flatfair was polite, professional and prompt!! Thank you flatfair.”*

*“We were very impressed at how quickly the outstanding rental monies were returned to us, within 1-2 days... we would recommend using flatfair given the speed of recovery of the outstanding rent and your professional manner.”*

*“You and your colleagues have been attentive and helpful at all times. I will definitely recommend flatfair due to the efficiency I have experienced.”*

# What is flatfair's No Deposit?

Instead of paying a traditional deposit, tenants secure their new home with a small check-in fee, and pay for any damages when it's time to move out. Landlords get up to 10 weeks' protection and they don't pay a penny.



**88% of tenants preferred to rent with  
No Deposit over a traditional deposit\***

\* based on data from offices who register both No Deposit and traditional deposits through flatfair

## Here's why landlords love No Deposit

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### Market-leading protection

You get up to 10 weeks' protection\* for free.



### Speedy charge recovery

If there's any damages or unpaid rent, you're put back in pocket within 10 days of charges being agreed.



### Quicker lets, fewer voids

Properties let faster and attract more quality tenants.



### Top notch support

Our customer success team are on hand for any questions and are there to support you whenever you need them.

\*Unpaid established charges up to a total value of 10 weeks' rent (though never more than 5 weeks' rent arrears)

# Frequently asked questions

## **What are the benefits of flatfair?**

Without an expensive upfront deposit, flatfair gives landlords a competitive advantage; your properties become affordable and attractive to more tenants, reducing voids. We facilitate fast resolution of charges and disputes with your tenants - in fact, you may even sell us unpaid established charges up to a total value of 10 weeks' rent (\*though never more than 5 weeks' rent arrears). If worse comes to worst, you can appoint flatfair to recover any additional sums at no cost.

## **How much does flatfair cost?**

Our No Deposit solution is completely free for landlords. For tenants, we charge a small check-in fee worth only one week's rent or £120 (whichever is the greater), plus VAT, split evenly across the household.

## **Does flatfair require tenants to be referenced?**

Yes, all flatfair members must meet our minimum referencing criteria.

## **Is flatfair insurance?**

No, our award-winning rental solutions company isn't insurance – it's something better. We're discretionary, so we judge every case based on its individual merit as well as our clear and transparent terms and conditions.

That means we can avoid rigid policy checklists and keep things flexible. It also means we can process charge recoveries more quickly, so landlords can rest easy knowing their rental is in safe and secure hands.

## **What if my tenant doesn't accept charges made against them?**

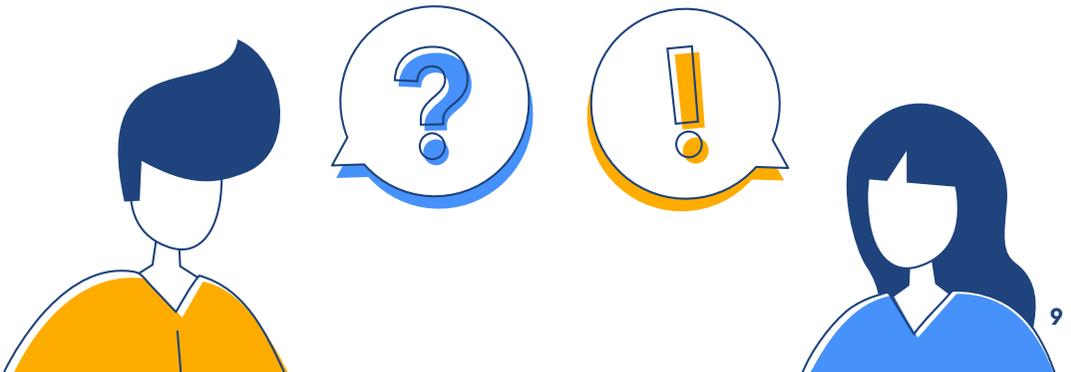
flatfair works with government-backed independent adjudicators in the case of any disputes between the landlord and tenant. These are handled quickly and fairly to ensure a seamless check out process.

## **When does flatfair expire?**

flatfair's security expires in line with the tenancy end date, or after 24 months (whatever comes first). It can be extended at any time through the flatfair platform, free of charge.

## **How do I join?**

Talk to your agent for more information on how you can join flatfair.





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**Your rental, secured**



For more information, contact us  
by email: [sales@flatfair.co.uk](mailto:sales@flatfair.co.uk) or call **0207 078 7073**

[flatfair.co.uk](https://flatfair.co.uk)